

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand.

FULL DISCLOSURE would be 'real nice! ;p

I recently changed

my service to local only. No long distance, no bells and whistles and it is the LOWEST Cost Plan my phone Rip-Off's offer and it is on their webpage at \$19.96 per month.

Sounded great to me!

But at the end of the conversation

with the customer service person, I found out my actual bill will be OVER \$26.00 per month!

What the hell is that

about?

When I buy chicken at the grocery store...the

package doesn't say \$2.50 per pound but when I get to the register; they add on the cost of chicken feed and the fee for

de-feathering the bird and the cost of the plastic to

wrap it in...

Do they do that at your grocery store?

Then

WHY are the phone companies doing that?

Make them STOP and

DO YOUR JOB'S!

YOU WORK FOR THE PEOPLE...NOT JUST

CORPORATIONS!

If you can't be FAIR; then GET OUT OF THE

FCC!

Or we'll get you out!

By the way; this consolidation

of phone service and DSL BILLING is BOGUS!! No Separate

Bills; they call it a convenience..YEA! (more like a

racket) FOR THEM!

But if you are late on your DSL bill BUT

pay the Phone Bill...They CUT BOTH OFF!!!

Then they say;

"Well, we just applied the payment to the

account...regardless of what account # was written on the check!"

Ya see? They can charge MORE MONEY to RE-CONNECT

YOU and a DEPOSIT, TOO!

PRETTY SLICK, eh?!!

NOT!

THAT IS

TOTAL BS!!

FIX IT!

Because this practice is tolerated by the FCC, long

distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.